

Release 4.11.0

Helpdesk

- **Edit Ticket & Add Ticket-** The “Files” section now allows for .txt and .docx file types to be saved.

Home > My Tickets > Edit Ticket TSK-1437665

Edit Ticket TSK-1437665

Created by One to One Plus @ blancaster@onetooneplus.com 10/13/2022, 3:33 PM Modified by Karen Zuber 11/17/2022, 4:38 PM

Files (2)

- TEST.txt
- 4.11.0.Release Notes.docx

Files

Click to choose files or drag here

Notes

Total Time: 0 + Add

Details

Description

Status: New Service Call

Closure Type

Closure Notes

Type Categories

Types: Default

Settings

- **System - User Roles-** A new user role has been added for Asset Manager. This grants access to the following components.

ONE TO ONE PLUS

Home > My Tickets

My Tickets (206 of 1030)

Search My Tickets

Ticket ID	Asset Serial Number	Asset ID	Ticket Type	Ticket Type Category	Description
TSK-1789514	fvjerfelfj43o4	8540r433495	Rule Test	Student Device	test
TSK-1789487	fvjerfelfj43o4	8540r433495	Motherboard	Student Device	test
TSK-1780061					test ticket
TSK-1774961	8989	8989	Printer Issue	Student Device	
TSK-1774801	8989	8989	Cracked Screen	Student Device	testtttt

