

Assets

- **Manage** – The purchase date and warranty expiration dates on the manage screen didn't match the dates on the Edit Asset screen. It was showing one day off.

The top screenshot shows the 'Assets (350 of 350)' manage screen. The columns 'Warranty Expiration' and 'Purchase Date' are visible. The data for these columns is as follows:

| Manufacturer | Asset Class | Assigned to First Name | Assigned to Grade | Held by User | Turned In | Warranty Expiration | Purchase Date | System Status |
|--------------|-------------|------------------------|-------------------|----------------|-----------|---------------------|---------------|---------------|
| Dell | | Fionna | 7 | Fionna Cunah | Yes | 11/9/26 | 11/9/22 | Active |
| Dell | | Ulric | 8 | | Yes | 11/9/26 | 11/9/22 | Active |
| Dell | | Tannie | 5 | Tannie Calabry | No | 11/9/26 | 11/9/22 | Active |
| Dell | | Darius | 7 | Darius Ridd | No | 11/9/26 | 11/9/22 | Active |

The bottom screenshot shows the 'Edit Asset' screen for asset ID 13857620. The 'Purchasing Information' section contains the following data:

| Field | Value |
|---------------------|------------|
| Warranty Expiration | 11/10/2026 |
| Purchase Date | 11/10/2022 |

Red arrows indicate the discrepancy between the dates shown in the manage screen (11/9/26 and 11/9/22) and the dates in the edit screen (11/10/2026 and 11/10/2022).

****NOTE:** To display the warranty expiration and purchase date in manage screen, you will need to set the flags in the columns list 

The screenshot shows the 'Assets (350 of 350)' manage screen with the 'Columns' dropdown menu open. The 'Warranty Expiration' and 'Purchase Date' options are checked. A red arrow points to the 'Columns' button.

| Asset ID | Serial Number | Site | Site Category | Asset Type | Manufacturer | Asset Class | Assign | to Grade |
|----------|---------------|------|---------------|------------|--------------|-------------|--------|----------|
| 13857625 | 5WD890E426 | QAHS | | Chromebook | Dell | | Steven | |
| 13857626 | 5WD890E427 | QAHS | | Chromebook | Dell | | Ozzy | |

Settings

- **Tickets** – The User Groups drop down was clearing your selections when you click save and then clicked on a different form. It was also prompting you to save your changes. This has now been fixed.

The screenshot displays the 'Submit Ticket Settings' interface for a 'Student Device' ticket type. The page includes a navigation sidebar on the left with categories like Dashboard, Sites, Assets, Students, Staff, Locations, Help Desk, Parts, Invoices, Imports, Reports, and Settings. The main content area shows a grid of ticket categories: Student Device (checked), Staff or Classro..., Network Issue, Password Reset, Request a Device, New Hire, Software Issue, and Security. Below this, the 'Student Device' configuration form is shown with fields for Title, Description, Icon, and Color. A 'User Groups' dropdown menu is highlighted with a red box, showing 'Demo Assistant' and 'Demo Media Specialist' as selected options. To the right, there are sections for 'Form Fields' and 'Student Name' configuration.