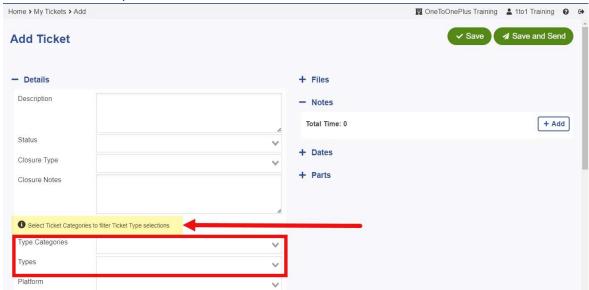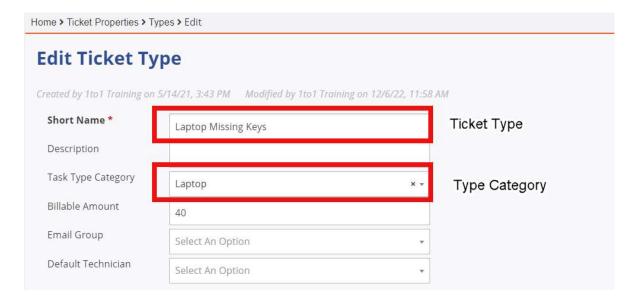## Helpdesk

- **Manage Tickets**
  - **My Tickets –** An error message was being displayed for user role of Staff when a ticket link was opened. This has now been fixed.

  - **Edit Tickets, Add Ticket, Submit Ticket-** A new message has been added above the Type Categories field to remind users that when a category is selected, it will filter the Types list box below it to only those items that are associated with the category. ***These two fields work together with each other. If you select one without the other, the system will not save correctly.
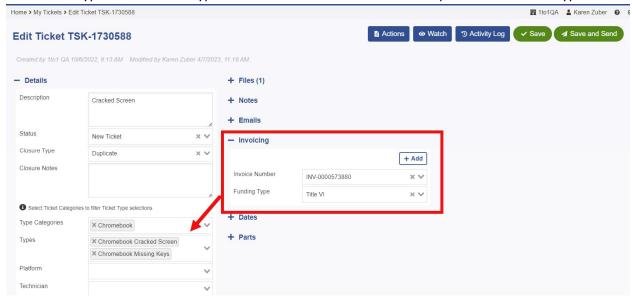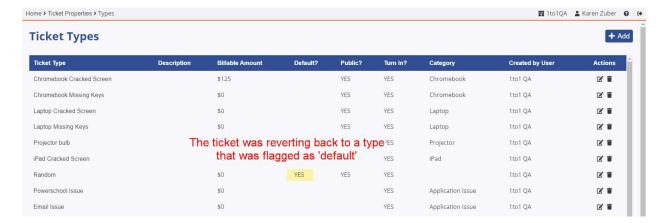
o **Edit Ticket –** When an invoice is created from the Edit Ticket form, it was reverting the ticket type to the default type if one is set. This is now fixed to keep the current ticket type.

o **Submit Tickets –** An error message was being displayed when logged in as a user with a Student role. This has now been fixed.