Release 5.6.0

<u>Assets</u>

Manage Assets- The filter selections and bottom of page scroll bar will now freeze as you scroll up and down the page.

Search Assets							olumns	T Filter	T My Filters	🖹 Expo	ort 🛛 🔒 Print A		Email All	+ Add	50
Asset ID	\$ Serial Number	¢	Assigned to User ID 🛊	Held by User	¢	Held by Location	† Turned I	n \$	Created Date	Ŧ	Modified Date	¢	Last Active	¢	W
					~	•	Select	*	From: To:	×	From: To:	×	From: To:	×	F
IST-1	S23SDDWE39284	929				QAMS-Inventory	Yes		10/5/22, 8:26 AM		10/5/22, 8:55 AM				1/3
3857637	5WD890E438					QAHS-Inventory	Yes		10/4/22, 11:31 AN		4/13/23, 1:04 PM				11
3857621	5WD890E422						No		10/4/22, 11:31 AM		4/13/23, 1:19 PM				11
3857623	5WD890E424						No		10/4/22, 11:31 AM		4/13/23, 1:21 PM				11
3857624	5WD890E425					QAHS-Inventory	No		10/4/22, 11:31 AN		4/13/23, 1:17 PM				11
3857625	5WD890E426					QAHS-Inventory	No		10/4/22, 11:31 AN		4/13/23, 1:17 PM				11
3857626	5WD890E427					QAHS-Inventory	No		10/4/22, 11:31 AN		4/13/23, 1:17 PM				11
3857627	5WD890E428					QAHS-Inventory	No		10/4/22, 11:31 AM		4/13/23, 1:17 PM				11
3857628	5WD890E429					QAHS-Inventory	No		10/4/22, 11:31 AN		4/13/23, 1:18 PM				11.
3857629	5WD890E430					QAHS-Inventory	No		10/4/22, 11:31 AN		4/13/23, 1:18 PM				11
3857630	5WD890E431					QAHS-Inventory	No		10/4/22, 11:31 AN		4/13/23, 1:18 PM				11
3857631	5WD890E432					QAHS-Inventory	No		10/4/22, 11:31 AN		4/13/23, 1:18 PM				11
3857632	5WD890E433					QAHS-Inventory	No		10/4/22, 11:31 AM		4/13/23, 1:18 PM				11
3857633	5WD890E434					QAES-Inventory	Yes		10/4/22, 11:31 AN		5/5/23, 3:44 PM				11
3857634	5WD890E435		6279270	Sauveur McKerli	e		No		10/4/22, 11:31 AN		10/24/22, 10:17 AN	Л			11
3857635	5WD890E436		4217153	Damall Scowcro	ft		No		10/4/22, 11:31 AN		10/24/22, 10:17 AM	Л			11.
3857636	5WD890E437					QAHS-Inventory	Yes		10/4/22, 11:31 AN		4/13/23, 1:04 PM				11/

Inventory Audit-

• Room Number has been added to the Total Assets, Reconciled, and Unreconciled Asset pages.

	ventory - F	Pagangilar	Accete									+ Q/
IANS-III	ventory - r	Reconciled	Assets									
Search								- F				Export 5
Audit Date	Audited By	Asset ID ‡	Asset S/N ¢	Type \$	Model	¢	Manufacturer ¢	Site 🗧	Room Number ¢	Assigned Date	Assigned User ‡	Held User ‡
		13857678	5WD890E479	Chromebook	Lenovo 100e Chromebook	2nd Gen	Lenovo	QAHS	1234B			
		13857682	5WD890E483	Chromebook	Lenovo 100e Chromebook	2nd Gen	Lenovo	QAHS	1234B			
		13857659	5WD890E460	HotSpot	Franklin T9 Mobile		T-Mobile	QAHS	202B			
		13857667	5WD890E468	HotSpot	Franklin T9 Mobile		T-Mobile	QAHS	302A			
Search						Scan or	Enter Asset		٥			Export 50
Search						Scan or	Enter Asset		•			Export 50
	Asset S/N ≑	Type ÷	Model		≑ Manufacturer ≑	Scan or Site ÷	Enter Asset Room Number			Assigned User 🗧	Held User \$	
sset ID 💠	Asset S/N ≑ 5WD890E475	Type ≑ Chromebook	statement :	e Chromebook 2nd G			-			Assigned User ≎	Held User \$	
sset ID ÷ 3857674			Lenovo 100e		en Lenovo	Site ÷	Room Number			Assigned User \$	Held User ‡	Assigned Locatio
sset ID ÷ 3857674 3857675	5WD890E475	Chromebook	Lenovo 100e Lenovo 100e	e Chromebook 2nd G	en Lenovo en Lenovo	Site ÷ QAHS	Room Number 1234B			Assigned User ≑	Held User ÷	Assigned Locatio
sset ID ÷ 3857674 3857675 3857676	5WD890E475 5WD890E476	Chromebook Chromebook	Lenovo 100e Lenovo 100e Lenovo 100e	e Chromebook 2nd G e Chromebook 2nd G	en Lenovo en Lenovo en Lenovo	Site ÷ QAHS QAHS	Room Number 1234B 1234B			Assigned User \$	Held User ÷	Assigned Location QAHS-Inventory QAHS-Inventory
sset ID ÷ 3857674 3857675 3857676 3857677	5WD890E475 5WD890E476 5WD890E477	Chromebook Chromebook Chromebook Chromebook	Lenovo 100e Lenovo 100e Lenovo 100e Lenovo 100e	e Chromebook 2nd G e Chromebook 2nd G e Chromebook 2nd G	en Lenovo en Lenovo en Lenovo	Site ÷ QAHS QAHS QAHS	Room Number 1234B 1234B 1234B 1234B			Assigned User +	Heid User ÷	Assigned Location QAHS-Inventory QAHS-Inventory QAHS-Inventory
sset ID ÷ 3857674 3857675 3857676 3857677 AHS-In	5WD890E475 5WD890E476 5WD890E477 5WD890E478	Chromebook Chromebook Chromebook Chromebook	Lenovo 100e Lenovo 100e Lenovo 100e Lenovo 100e	e Chromebook 2nd G e Chromebook 2nd G e Chromebook 2nd G	en Lenovo en Lenovo en Lenovo	Site ÷ QAHS QAHS QAHS	Room Number 1234B 1234B 1234B 1234B			Assigned User +	Held User +	Assigned Location QAHS-Inventory QAHS-Inventory QAHS-Inventory QAHS-Inventory
sset ID ¢ 3857674 3857675 3857676 3857677	5WD890E475 5WD890E476 5WD890E477 5WD890E478	Chromebook Chromebook Chromebook Chromebook	Lenovo 100e Lenovo 100e Lenovo 100e Lenovo 100e	e Chromebook 2nd G e Chromebook 2nd G e Chromebook 2nd G	en Lenovo en Lenovo en Lenovo	Site ÷ QAHS QAHS QAHS	Room Number 1234B 1234B 1234B 1234B			Assigned User 🗧	Held User ÷	Assigned Location QAHS-Inventory QAHS-Inventory QAHS-Inventory
sset ID ÷ 3857674 3857675 3857676 3857677 AHS-In	5WD890E475 5WD890E476 5WD890E477 5WD890E478	Chromebook Chromebook Chromebook Chromebook	Lenovo 100e Lenovo 100e Lenovo 100e Lenovo 100e	e Chromebook 2nd G e Chromebook 2nd G e Chromebook 2nd G	en Lenovo en Lenovo en Lenovo	Site ÷ QAHS QAHS QAHS	Room Number 1234B 1234B 1234B 1234B		Assigned Date	Assigned User +	Held User ÷	Assigned Location QAHS-Inventory QAHS-Inventory QAHS-Inventory QAHS-Inventory
sset ID ÷ 3857674 3857675 3857676 3857676 3857677 AHS-In Search	5WD890E475 5WD890E476 5WD890E477 5WD890E478 ventory -	Chromebook Chromebook Chromebook Chromebook	Lenovo 100e Lenovo 100e Lenovo 100e Lenovo 100e ts Model	e Chromebook 2nd G e Chromebook 2nd G e Chromebook 2nd G	en Lenovo en Lenovo en Lenovo en Lenovo	Site ÷ QAHS QAHS QAHS QAHS	Room Number 1234B 1234B 1234B 1234B 1234B		Assigned Date		(Assigned Locatio QAHS-Inventory QAHS-Inventory QAHS-Inventory QAHS-Inventory CHS-Inventory CH

Release 5.6.0

• Asset Type has been added to the Total Assets, Reconciled and Unreconciled Asset pages.

AHS-INV	ventory - To	otal Assets	5									← QA
Search			<u>)</u>									E Export 50
sset ID 🗢	Asset S/N ¢	Type ¢	Model	÷	Manufacturer ÷	Site ¢	Room Number	¢	Assigned Date	Assigned User ¢	Held User 🗧	Assigned Locati
857674	5WD890E475	Chromebook	Lenovo 100e Chromebo	ook 2nd Gen	Lenovo	QAHS	1234B					QAHS-Inventory
857675	5WD890E476	Chromebook	Lenovo 100e Chromebo	ook 2nd Gen	Lenovo	QAHS	1234B					QAHS-Inventory
857676	5WD890E477	Chromebook	Lenovo 100e Chromebo	ook 2nd Gen	Lenovo	QAHS	1234B					QAHS-Inventory
857677	5WD890E478	Chromebook	Lenovo 100e Chromebo	ook 2nd Gen	Lenovo	QAHS	1234B					QAHS-Inventory
857678	5WD890E479	Chromebook	Lenovo 100e Chromebo	ook 2nd Gen	Lenovo	QAHS	1234B					QAHS-Inventory
857679	5WD890E480	Chromebook	Lenovo 100e Chromebo	ook 2nd Gen	Lenovo	QAHS	1234B					QAHS-Inventory
85768A	51//0890E481	Libromebook	Lenovo 100e Chromebo	ook 2nd Gen	Lenovo	OAHS	1294R					∩∆HS-Inventory
			VD890E479 Chromeb		wo 100e Chromebook		Lenovo	QAHS	1234B 1234B			
lit Date	Audited By A	sset ID 🗢 🛛 A	sset S/N ‡ Type	\$ Mod	el	¢	Manufacturer 🗢	Site ¢	Room Number 🗢	Assigned Date	Assigned Use	r ¢ Held User
	1	3857682 5\	ND890E483 Chromeb	ook Lend	vo 100e Chromebook	2nd Gen	Lenovo	QAHS	1224B			
						2nd Oen		001110	12040			
	1	3857659 5\	ND890E460 HotSpot	Fran	klin T9 Mobile	2nd Oen	T-Mobile	QAHS	202B			
			WD890E460 HotSpot				T-Mobile T-Mobile					
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Search set ID ÷	۱ ventory - Ur	3857667 51	d Assets	Fran	klin T9 Mobile klin T9 Mobile	Scan or I	T-Mobile Enter Asset	QAHS QAHS	202B 302A	Assigned User +	Held User +	← Q E Export 5 Assigned Locat QAHS-Inventory
Search set ID ÷ 57674	1: ventory - Ur Asset S/N ÷	3857667 5N nreconcile Туре ¢	MD890E468 MOUSPUT	Fran	klin T9 Mobile klin T9 Mobile Manufacturer \$	Scan or 1	T-Mobile Enter Asset Room Number	QAHS QAHS	202B 302A	Assigned User +	Held User ¢	E Export 5
Search set ID ÷ 57674 57675	1: entory - Ur Asset S/N ÷ 5WD890E475	3857667 51 nreconcile Type ÷ Chromebook	WDB90E468 NOVSPOR d Assets Model Lenovo 100e Chromebo	Fran	klin T9 Mobile klin T9 Mobile Manufacturer ÷ Lenovo	Scan or I Site ¢ QAHS	T-Mobile Enter Asset Room Number 1234B	QAHS QAHS	202B 302A	Assigned User +	Held User +	E Export E Assigned Loca QAHS-Inventory QAHS-Inventory
HS-Inv Search set ID + as57674 as57675 as57676 as57677	1: rentory - Ur Asset S/N ÷ 5WD890E475 5WD890E476	3857667 51 Treconcile Type + Chromebook Chromebook	ADDESOE468 ADDESOE4680	Fran ok 2nd Gen ok 2nd Gen ok 2nd Gen	klin T9 Mobile klin T9 Mobile Manufacturer 9 Lenovo Lenovo	Scan or 1 Site ¢ QAHS QAHS	T-Mobile Enter Asset Room Number 12348 12348	QAHS QAHS	202B 302A	Assigned User +	Held User ÷	E Export 5

<u>Help Desk</u>

Email Tickets – If a technician is outside of a user's restricted sites, they were not receiving an email notification for a new ticket notification for that user's ticket. This has now been fixed.

Release 5.6.0

Invoices

Manage Invoices – The filter selections and bottom of page scroll bar will now freeze as you scroll up and down the page.

Search Invoices				T Filter	y Filters 📑 Export	🖶 Print All 🛛 🖾 Emai	il All (+ Add
Invoice ID	Invoice Type	Description	Invoice Amount	Balance	🕈 Related User 🕈	Related User Site 🕴	Related User Grade
	Select				Select	Select	Select
NV-0000573878	Damages	Cracked Screen and broken bottom cover.	125.00	45.00	Fionna Shrek	QAES	7
NV-0000573879	Damages	2nd time	125.00	125.00	Fionna Shrek	QAES	7
NV-0000573882	Damages		125.00	125.00	Brynnlee Cole	QAES	2
NV-0000573883	Damages		25.00	25.00	John Doe	QAHS	
NV-0000573884	Damages	Damages to the screen and case	25.00	25.00	Jill Doe	QAHS	9
NV-0000573886	Damages		10.00	10.00	Zoee Durham-Zuber	QAHS	9
NV-0000573890	Damages	Damages included the following items: - Missing keys - Cracked screen in upper right corner - Liquid spills on keyboard	75.00	50.00	Zoee Durham-Zuber	QAHS	9
NV-0000573894	Damages		75.00	75.00	Betty White	QADO	
NV-0000573895	Lost Device		250.00	250.00	Albert Ingles	QAHS	
NV-0000573896	Insurance		50.00	50.00	Willie Olsen	QAMS	
NV-0000573897	Damages		45.00	45.00	Laura Wilder	QAMS	
NV-0000573898	Damages		100.00	100.00	Johnathan Garvey	QAES	12
NV-0000573899	Damages		125.00	125.00	Mary Ingles	QAMS	3
NV-0000573900	Damages		45.00	45.00	Eli Durham	QAES	9