<u>General</u>

• Login (switching instances) – If you are in one instance of One to One Plus and open a new tab to login to another instance, it will now log you out of the other instance.

Dashboard

• **Modal Window** – A new dialog box/popup window has been added to display new messages from One to One Plus. We will use this to alert all users of any upcoming new features, release notes, webinars, etc. If you click on Read Later, the message will reappear again the next day.

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🕱 S		<u>Release Notes 6.5.0</u>	
≗ Si ≘ Lo	• Aut	Methods have been updated for more flexibility and to resolve issues with Office 365 SSO on mobile app as well as reduce the API calls to the database.	
2 н 2 н 2 р	If the fla	On the login screen a new option has been added to the login screen called "Remain logged in". This will remember the last login/password used. g is checked during login and if you close the tab (not logout), then open a new instance of the app it will see you are still logged in and take you directly to hboard. This behavior will last for 14 days. This will not happen if the browser has cookies turned off or they are cleared. This has also been added to the mobile app as well.	
-Siln		• On the Edit Ticket screen notes can now default to private by setting a new flag called "private" located under Settings - Tickets".	
B R		• Private notes were displaying to all groups regardless of how the user groups were set on the ticket settings. This has now been fixed.	
¢o S	•	On the staff and student SIS imports the "enabled" flag was not working properly and was causing the import to run even if the flag is not checked.	
		• On the Google import value mappings for "Assigned to Location" was showing blank in the drop down list. This has now been fixed.	
		Click Here To View Screenshots	
	CONE TO ONE	Read Later Dismiss	

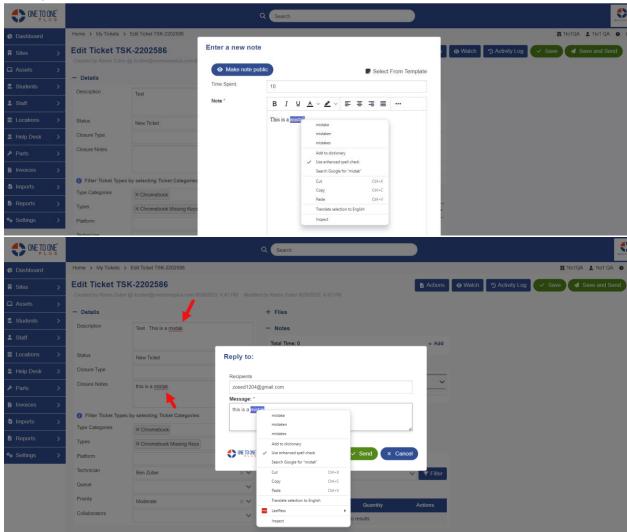
• **Dashboard Tabs** – You now have the ability to disable the dashboard tabs that are not being used. These options are located under Settings – System – System Settings.

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Help Desk

Add/Edit Ticket -

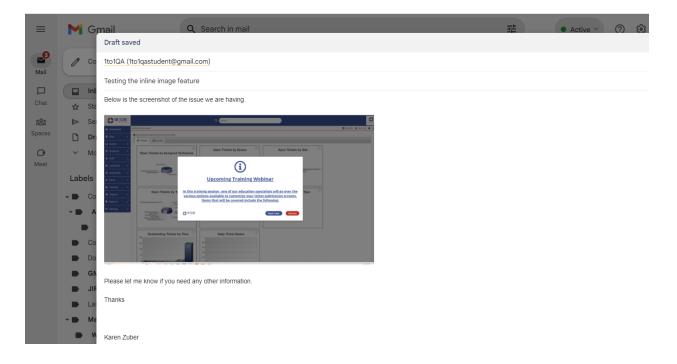
• Notes now contain a spellcheck feature. If you right mouse click on misspelled word, it will now give you suggestions on the misspelling. This is available in various note fields and in correspondence.



Edit Ticket/Email Ticket -

• Users now have the ability to paste inline image (jpeg, jpg, png) in emails being sent to Help Desk – Email Ticket option.

For example: If you are emailing the Help Desk with an issue, you will drag/drop in the image on the email.



Then when email is converted to ticket, it will show up as an attachment in the correspondence area.

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Next click on the attachment, to show full image on new tab.

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Settings

- Imports The page was redirecting back to the Import Properties pages after a change was saved. This has now been fixed. The page will now remain open if a change is saved.
- Staff/Student Imports A new option has been added under Settings Users- User Settings that allow you to create Staff and/or Student logins on import. Here you will be able to select to create the login based on full or partial email address or staff/student ID.

If full email login is not selected, it will create the username with the email up to the @ symbol. For example: <u>kzuber@onetooneplus.com</u> would be kzuber as user name.

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