

# Release 7.9.0

## General

- **PDF Upgrade** – All PDF reports have been upgraded with the latest version

## Help Desk

- **Edit Ticket** – The printer option located under Actions on Help Desk Manage page was not printing the ticket bar code. This has now been fixed.

The screenshot displays the 'Ticket' management interface. At the top, it shows 'Page: 1 of 1 Showing 23 of 302 total records'. Below this is a table with columns: User Site, Related Location, Related User Job Title, Technician, Invoice, Created Date, Modified Date, System Status, Status, and Actions. The table lists four tickets, all assigned to 'Ben Zuber' and 'New Ticket' status. The 'Actions' column for each ticket includes icons for edit, print, and delete. A yellow highlight is placed over the print icon in the first row.

Below the table, a detailed view of a ticket is shown. The ticket ID is 'TASK: TSK-2203927' with a sub-ID '1to1QA'. A yellow box highlights the barcode area, which contains the number '1138' and the ticket ID 'TSK-2203927'. To the left of the barcode, the following details are listed:

- Date Created:** 05/08/2024
- Status:** New Ticket
- Type:** Chromebook Cracked Screen
- Type Category:** Student Device
- Invoice Amount:** \$0.00
- Description:** Delete key is missing
- Related Location:**
- Related User:** Zoee Durham
- Related User's ID:** Z120406
- Related User's Grade Level:** 10
- Room Number:**

## Students/Staff

- **Student/Staff Email Changes** – The student email changes batch job will now start at 5am EST and staff email changes batch job will now start at 6am EST.

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## Invoices

- **Invoice Manage** - The “Print All” button used to print invoice statements, was printing a blank page at the end. This is now fixed.

The screenshot shows the 'Invoices' management page in the One to One Plus system. The page includes a search bar, navigation tabs (Columns, My Views, Export, Print All, Email All, Add New), and a table of invoice records. A red arrow points to the 'Print All' button.

Invoice ID	Invoice Type	Description	Invoice Amount	Balance	Related User	Related User Site	Related User Grade
INV-0000840813	Damages	Damage to upper left corner of screen.	125	125		QAHS	11
INV-0000840807	Damages		125	125		QAHS	8
INV-0000788663	Insurance		10	10		QAHS	10

The screenshot shows a preview of an invoice statement. The header includes the One to One Plus logo and the text 'INVOICE/STATEMENT Invoice/Statement Date:05/17/2024'. The main content area contains billing information for Brynlee Cole, school details for Elementary School, and a table of invoice items. A red arrow points to the bottom of the invoice content area.

**Bill to the Parent/Guardian of:**  
Brynlee Cole  
, NC 28043

**School:** Elementary School  
**Homeroom Teacher:**  
**Grade Level:** 2

Invoice Number	Invoice Date	Due Date	Type	Description	Amount
INV-0000603620	4/29/2023		Damages		\$100.00

Total Amount Due: \$100.00

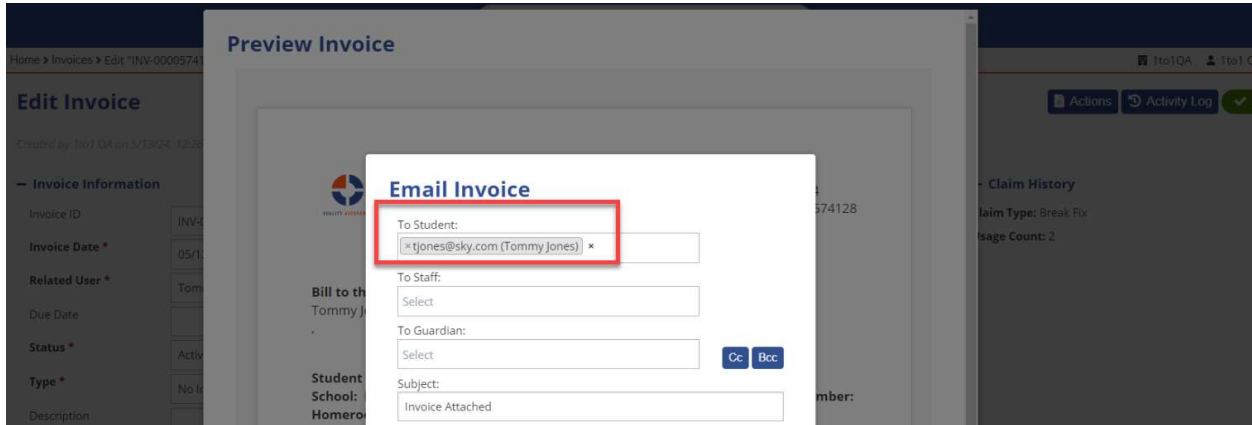
*We accept cash, check, or money order. Please checks or money orders payable to the school district. Payments can be delivered to the central office location or mailed to:*

**One to One Plus**  
**Attn: Technology Invoice**  
**1234 Technology Rd.**  
**Spartanburg, SC 15687**

Print settings: 6 sheets of paper, Destination: HP LaserJet MFP M28-lv, Pages: All, Copies: 1. Buttons: Print, Cancel.

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- **Edit Invoice** – The email invoice option will now populate the student’s email address.



## Settings

- **System>User Roles** – A new user role called “Vendor” has been added. This role is similar to the “Circulation” role but includes the assets Bulk Assign option.

