

Manage Parts

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Click on Parts

Click on the Parts button to access the sub-menus of the parts inventory.

The screenshot shows the ONE TO ONE PLUS dashboard interface. The left sidebar contains a menu with the following items: Dashboard, Sites, Assets, Students, Staff, Locations, Help Desk, **Parts** (highlighted with a red box), Invoices, Imports, Reports, and Settings. The main content area displays several data visualizations under the 'Tickets' tab:

- Open Tickets by Assigned Technician:** Pie chart showing tickets assigned to John Gordon (260), Mizzi Brown (13), Landon Jovan (12), Email Task (2), June Jackson (9), One to One Plus (1), Chris Davenport (1), and Jory Cole (9).
- Open Tickets by Site:** Pie chart showing tickets from DHS (322), DSD (48), EMS (1), NCC (1), DHS (3), and DMS (25).
- Open Tickets by Type:** Pie chart showing ticket types such as Cracked Screen (280), 2nd Offense (3), 1st Offense-Cracked Screen (1), 1st Offense (2), Missing Service (8), Missing Charge (4), Miscellaneous (2), Electron (3), HVAC (4), and Keyboard (129).
- Tickets by Status:** Pie chart showing ticket statuses like Not Resolvable (2), Waiting on Parts (1), Repair (9), Device in Repair (10), Return to Spare Inventory (2), Third Party Repair (1), and Device in Transit (6).
- Tickets by Closure Type:** Pie chart showing closure types like Repaired (268), Unresolved (1), User Error (2), Device Repair (7), and Sweep-out (10).
- Outstanding Tickets by Time:** Bar chart showing the number of tickets outstanding for different durations: 0-1 day, 1-3 days, 3-5 days, 5-7 days, 7-30 days, and older than 30 days.
- Daily Ticket Status:** Bar chart showing the daily ticket status for 'New Service Call'.

Click on the Manage Button

Select the Manage button to access your parts in the system.

The screenshot shows the ONE TO ONE PLUS dashboard interface, similar to the previous one. The left sidebar menu is the same, but the 'Manage' button is highlighted with a red box. The main content area displays the same data visualizations as in the previous screenshot:

- Open Tickets by Assigned Technician:** Pie chart showing tickets assigned to John Gordon (260), Mizzi Brown (13), Landon Jovan (12), Email Task (2), June Jackson (9), One to One Plus (1), Chris Davenport (1), and Jory Cole (9).
- Open Tickets by Site:** Pie chart showing tickets from DHS (322), DSD (48), EMS (1), NCC (1), DHS (3), and DMS (25).
- Open Tickets by Type:** Pie chart showing ticket types such as Cracked Screen (280), 2nd Offense (3), 1st Offense-Cracked Screen (1), 1st Offense (2), Missing Service (8), Missing Charge (4), Miscellaneous (2), Electron (3), HVAC (4), and Keyboard (129).
- Tickets by Status:** Pie chart showing ticket statuses like Not Resolvable (2), Waiting on Parts (1), Repair (9), Device in Repair (10), Return to Spare Inventory (2), Third Party Repair (1), and Device in Transit (6).
- Tickets by Closure Type:** Pie chart showing closure types like Repaired (268), Unresolved (1), User Error (2), Device Repair (7), and Sweep-out (10).
- Outstanding Tickets by Time:** Bar chart showing the number of tickets outstanding for different durations: 0-1 day, 1-3 days, 3-5 days, 5-7 days, 7-30 days, and older than 30 days.
- Daily Ticket Status:** Bar chart showing the daily ticket status for 'New Service Call'.

Search for Parts

Use this area to search for Parts.

The screenshot shows the 'Parts' search results page in the One to One Plus system. The page title is 'Parts (12 of 12)'. A search bar is located at the top left of the table area. The table displays 12 rows of part information, including Part Number, Name, Part Type, Part Model, Part Vendor, Price, Quantity On Hand, Min Quantity, Quantity On Order, and Quantity Used. The 'Columns' button is highlighted with a red box. The page also includes a sidebar with navigation options and a footer with pagination controls.

Part Number	Name	Part Type	Part Model	Part Vendor	Price	Quantity On Hand	Min Quantity	Quantity On Order	Quantity Used	Actions
101	101	Replacement Monitor	XPS 420 Monitor	CDW-G	\$100.00	599	10	1	1	
300e-CH	300e Chargers	Chargers	300e Charger	CDW-G	\$25.00	225	500	375		
300e-KY	300e-KY	Keyboard	300e Keyboard	Jim's Computers	\$45.00	147	50			
300e-SC	300e-SC	Screens	300e Screen	CDW-G	\$175.00	51	5		10	
500e-CH	500 Charger	Chargers	500e Charger	CDW-G	\$35.00	150	500	360		
ACER-CB-R-Screen	Acer Chromebook Replacement Screen	Replacement Monitor	Acer-CB-Screen	New Egg	\$20.00	90	5		2	
CB Keyboard	Chromebook Keyboard	Keyboard	Lenovo Keyboard	CDW-G	\$25.00	10	15			
CB Screens	Chromebook Screens	Replacement Monitor	XPS 420 Monitor	Jim's Computers	\$44.00	337		35	3	
Dell Monitor	Dell Monitor	Replacement Monitor	XPS 420 Monitor	CDW-G	\$25.00	50	10			
L-CB-Screen	Lenovo Chromebook Screen	Screens	300e Screen	CDW-G	\$48.00	3	10	17	1	
LEN-123	Lenovo Keyboard	Keyboard	Lenovo Keyboard	CDW-G	\$20.00	200	10			
LENOVO Keyboard 2	LENOVO Keyboard 2	Keyboard	Lenovo Keyboard	CDW-G	\$25.00	10	10			

Select the Columns Button

To set your columns, select this button and make your selections.

The screenshot shows the 'Parts' search results page in the One to One Plus system. The page title is 'Parts (12 of 12)'. A search bar is located at the top left of the table area. The table displays 12 rows of part information, including Part Number, Name, Part Type, Part Model, Part Vendor, Price, Quantity On Hand, Min Quantity, Quantity On Order, and Quantity Used. The 'Columns' button is highlighted with a red box. The page also includes a sidebar with navigation options and a footer with pagination controls.

Part Number	Name	Part Type	Part Model	Part Vendor	Price	Quantity On Hand	Min Quantity	Quantity On Order	Quantity Used	Actions
101	101	Replacement Monitor	XPS 420 Monitor	CDW-G	\$100.00	599	10	1	1	
300e-CH	300e Chargers	Chargers	300e Charger	CDW-G	\$25.00	225	500	375		
300e-KY	300e-KY	Keyboard	300e Keyboard	Jim's Computers	\$45.00	147	50			
300e-SC	300e-SC	Screens	300e Screen	CDW-G	\$175.00	51	5		10	
500e-CH	500 Charger	Chargers	500e Charger	CDW-G	\$35.00	150	500	360		
ACER-CB-R-Screen	Acer Chromebook Replacement Screen	Replacement Monitor	Acer-CB-Screen	New Egg	\$20.00	90	5		2	
CB Keyboard	Chromebook Keyboard	Keyboard	Lenovo Keyboard	CDW-G	\$25.00	10	15			
CB Screens	Chromebook Screens	Replacement Monitor	XPS 420 Monitor	Jim's Computers	\$44.00	337		35	3	
Dell Monitor	Dell Monitor	Replacement Monitor	XPS 420 Monitor	CDW-G	\$25.00	50	10			
L-CB-Screen	Lenovo Chromebook Screen	Screens	300e Screen	CDW-G	\$48.00	3	10	17	1	
LEN-123	Lenovo Keyboard	Keyboard	Lenovo Keyboard	CDW-G	\$20.00	200	10			
LENOVO Keyboard 2	LENOVO Keyboard 2	Keyboard	Lenovo Keyboard	CDW-G	\$25.00	10	10			

Filter Options

Within the columns, you can filter the options.

The screenshot shows the 'Parts' table in the One to One Plus system. The table has columns for Part Number, Name, Part Type, Part Model, Part Vendor, Price, Quantity On Hand, Min Quantity, Quantity On Order, Quantity Used, and Actions. A dropdown menu is open in the 'Part Type' column, showing a 'Select' option. The table contains 12 rows of data, including items like '101 Replacement Monitor', '300e-CH 300e Chargers', and '300e-KY 300e Keyboard'.

Part Number	Name	Part Type	Part Model	Part Vendor	Price	Quantity On Hand	Min Quantity	Quantity On Order	Quantity Used	Actions
101	101	Replacement Monitor	XPS 420 Monitor	CDW-G	\$100.00	599	10	1	1	
300e-CH	300e Chargers	Chargers	300e Charger	CDW-G	\$25.00	225	500	375		
300e-KY	300e-KY	Keyboard	300e Keyboard	Jim's Computers	\$45.00	147	50			
300e-SC	300e-SC	Screens	300e Screen	CDW-G	\$175.00	51	5		10	
500e-CH	500 Charger	Chargers	500e Charger	CDW-G	\$35.00	150	500	360		
ACER-CB-R-Screen	Acer Chromebook Replacement Screen	Replacement Monitor	Acer-CB-Screen	New Egg	\$20.00	90	5		2	
CB Keyboard	Chromebook Keyboard	Keyboard	Lenovo Keyboard	CDW-G	\$25.00	10	15			
CB Screens	Chromebook Screens	Replacement Monitor	XPS 420 Monitor	Jim's Computers	\$44.00	337	10	35	3	
Dell Monitor	Dell Monitor	Replacement Monitor	XPS 420 Monitor	CDW-G	\$25.00	50	10			
L-CB-Screen	Lenovo Chromebook Screen	Screens	300e Screen	CDW-G	\$48.00	3	10	17	1	
LEN-123	Lenovo Keyboard	Keyboard	Lenovo Keyboard	CDW-G	\$20.00	200	10			
LENOVO Keyboard 2	LENOVO Keyboard 2	Keyboard	Lenovo Keyboard	CDW-G	\$25.00	10	10			

Select a Part













Users can select a part by clicking on the part number.

The screenshot shows the same 'Parts' table as above. The first row, with part number '101', is highlighted with a red box. This indicates that clicking on the part number allows a user to select that specific part.

Part Number	Name	Part Type	Part Model	Part Vendor	Price	Quantity On Hand	Min Quantity	Quantity On Order	Quantity Used	Actions
101	101	Replacement Monitor	XPS 420 Monitor	CDW-G	\$100.00	599	10	1	1	
300e-CH	300e Chargers	Chargers	300e Charger	CDW-G	\$25.00	225	500	375		
300e-KY	300e-KY	Keyboard	300e Keyboard	Jim's Computers	\$45.00	147	50			
300e-SC	300e-SC	Screens	300e Screen	CDW-G	\$175.00	51	5		10	
500e-CH	500 Charger	Chargers	500e Charger	CDW-G	\$35.00	150	500	360		
ACER-CB-R-Screen	Acer Chromebook Replacement Screen	Replacement Monitor	Acer-CB-Screen	New Egg	\$20.00	90	5		2	
CB Keyboard	Chromebook Keyboard	Keyboard	Lenovo Keyboard	CDW-G	\$25.00	10	15			
CB Screens	Chromebook Screens	Replacement Monitor	XPS 420 Monitor	Jim's Computers	\$44.00	337	10	35	3	
Dell Monitor	Dell Monitor	Replacement Monitor	XPS 420 Monitor	CDW-G	\$25.00	50	10			
L-CB-Screen	Lenovo Chromebook Screen	Screens	300e Screen	CDW-G	\$48.00	3	10	17	1	
LEN-123	Lenovo Keyboard	Keyboard	Lenovo Keyboard	CDW-G	\$20.00	200	10			
LENOVO Keyboard 2	LENOVO Keyboard 2	Keyboard	Lenovo Keyboard	CDW-G	\$25.00	10	10			

Click Edit

Click on the Edit button to edit an existing part.

Part Number	Name	Part Type	Part Model	Part Vendor	Price	Quantity On Hand	Min Quantity	Quantity On Order	Quantity Used	Actions
101	101	Replacement Monitor	XPS 420 Monitor	CDW-G	\$100.00	559	10	1	1	
300e-CH	300e Chargers	Chargers	300e Charger	CDW-G	\$25.00	225	500	375		
300e-KY	300e-KY	Keyboard	300e Keyboard	Jim's Computers	\$45.00	147	50			
300e-SC	300e-SC	Screens	300e Screen	CDW-G	\$175.00	51	5		10	
500e-CH	500 Charger	Chargers	500e Charger	CDW-G	\$35.00	150	500	360		
ACER-CB-R-Screen	Acer Chromebook Replacement Screen	Replacement Monitor	Acer CB-Screen	New Egg	\$20.00	90	5		2	
CB Keyboard	Chromebook Keyboard	Keyboard	Lenovo Keyboard	CDW-G	\$25.00	10	15			
CB Screens	Chromebook Screens	Replacement Monitor	XPS 420 Monitor	Jim's Computers	\$44.00	337	10	35	3	
Dell Monitor	Dell Monitor	Replacement Monitor	XPS 420 Monitor	CDW-G	\$25.00	50	10			
L-CB-Screen	Lenovo Chromebook Screen	Screens	300e Screen	CDW-G	\$48.00	3	10	17	1	
LEN-123	Lenovo Keyboard	Keyboard	Lenovo Keyboard	CDW-G	\$20.00	200	10			
LENOVO Keyboard 2	LENOVO Keyboard 2	Keyboard	Lenovo Keyboard	CDW-G	\$25.00	10	10			

Edit Fields

Edit the fields in the parts record.

Information

Number: 101
Name: 101
Type: Replacement Monitor
Model: XPS 420 Monitor
Price: 100

Quantities

Minimum: 10
On Hand: 559
Ordered: 1
Used Year To Date: 0

Vendor Information

Vendor: CDW-G
Address: 500 North Main Street
City: Forest City
State: North Carolina
Zip: 28043
Contact: Mark Johnson
Contact Email: mark.johnson@cdw-g.com
Contact Phone: 828-888-5594
Website: cdw-g.com

Part Site Inventory

Site	On Hand	Minimum Quantity	On Order	Actions
DES	87	10	1	