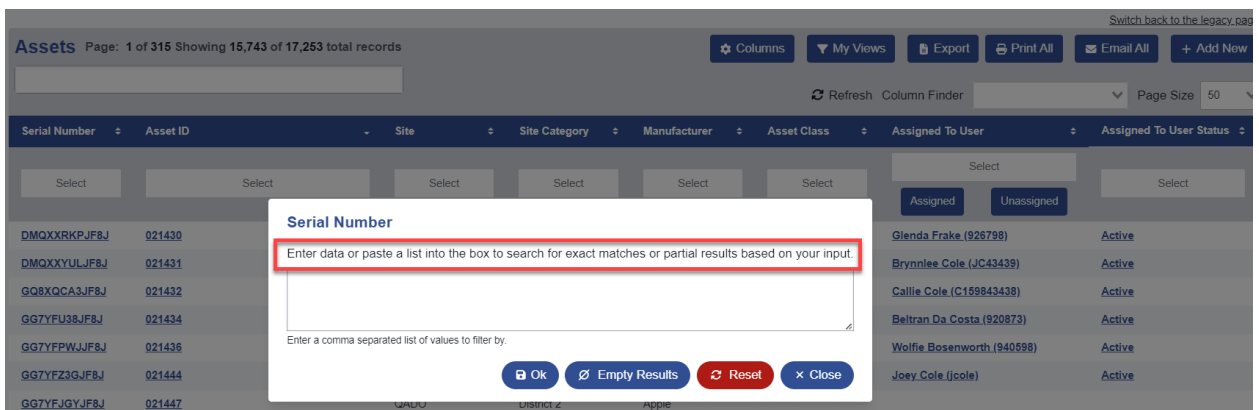


## General

- **All Manage Pages –**
  - The Column Preferences are no longer stored in your local storage/cache. They are now stored in the API itself in the same way as My Views. This will maintain your preferences even when your cache is cleared or switching devices.
  - Various issues on filters and sorting on manage pages have been fixed.
  - Page numbers at bottom of page was not paginating correctly if a column was filtered to a particular selection. This has now been fixed.
  - The filter box formerly known as “fuzzy” search now has a new description associated with them.



## Assets

- **Turn In –** Reset button was not clearing additional Asset ID/SN fields (if they are displayed). This has now been fixed.

### Turn In Asset

– Accessories to be Collected

- Charger Asset Accessory
- Wireless Mouse
- Wireless Keyboard
- Case

### Turn In Information

Asset ID/SN \*  [Info Panel](#)

Asset ID/SN  [Info Panel](#)

Asset ID/SN  [Info Panel](#)

Location ID \*  [Search](#)

Previous Asset Condition

Asset Condition

Submit Action \*

# Release 8.4.0

## Help Desk

- **Add/Edit Ticket** – When assigning a new asset (loaner) and setting the Held by and Assigned, it will now also set the “Turned In” flag to “No” on the asset.
- **Bulk Update** –
  - The Technician drop down will now display only employees with a type of Technician.
  - A red validation message was being displayed after tickets had been updated. This has now been fixed.

**Bulk Update Tickets** 4 Task(s) have been successfully updated.

Ticket Status:

Ticket Type:

Closure Type:

Technician:

Queue:

**Ticket IDs: \***

Please enter a comma or tab separated list of Ticket IDs

Submit

*(A red arrow points from the error message to the Ticket IDs input field.)*

## Imports

- **Assets** – Missing lookup link for Asset Funding Source Type now has the link to Create Record under Actions.

Table	Import	Value	Created	Actions
Asset Funding Source Types	Manual CSV Asset	IDEA	10/09/24 10:59 AM	<a href="#">Create Record</a>

## Settings

- **Imports/Import Users Settings/Staff/Microsoft** – “User Principal Name” has been added to the field mappings.

### Microsoft Staff

The screenshot displays the 'Microsoft Staff' settings page. On the left, there are sections for 'Standard Settings' (with an 'Enable' checkbox checked) and 'Service Settings' (with dropdowns for 'Default User State' set to 'Active', 'Default User Type' set to 'Employee', and 'Default User Group' set to 'Staff', along with input fields for 'Client ID', 'Tenant GUID', and 'Client Secret'). On the right, there are sections for 'Data Syncing Options', 'Preview', and 'Field Mappings'. The 'Field Mappings' section contains a table with columns for 'Source', 'Destination', 'Preserve', and 'Remove'. A red box highlights the new mapping: 'User Principal Name' (Source) mapped to 'Email Address' (Destination).

Source	Destination	Preserve	Remove
Employee ID	Staff ID	<input type="checkbox"/>	X
First Name	First Name	<input type="checkbox"/>	X
Last Name	Last Name	<input type="checkbox"/>	X
▶ Department	Site	<input type="checkbox"/>	X
Employee Type	Employee Type	<input type="checkbox"/>	X
Job Title	Job Title	<input type="checkbox"/>	X
User Principal Name	Email Address	<input type="checkbox"/>	X
Email	Secondary Email	<input type="checkbox"/>	X