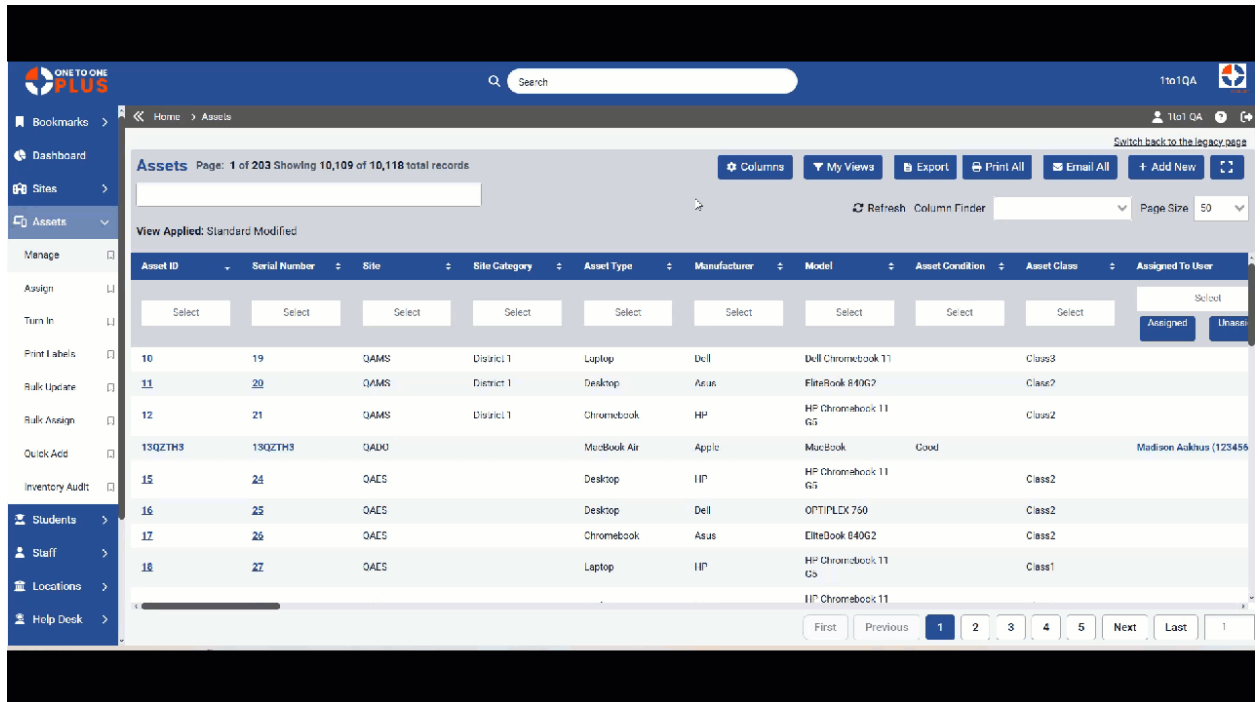
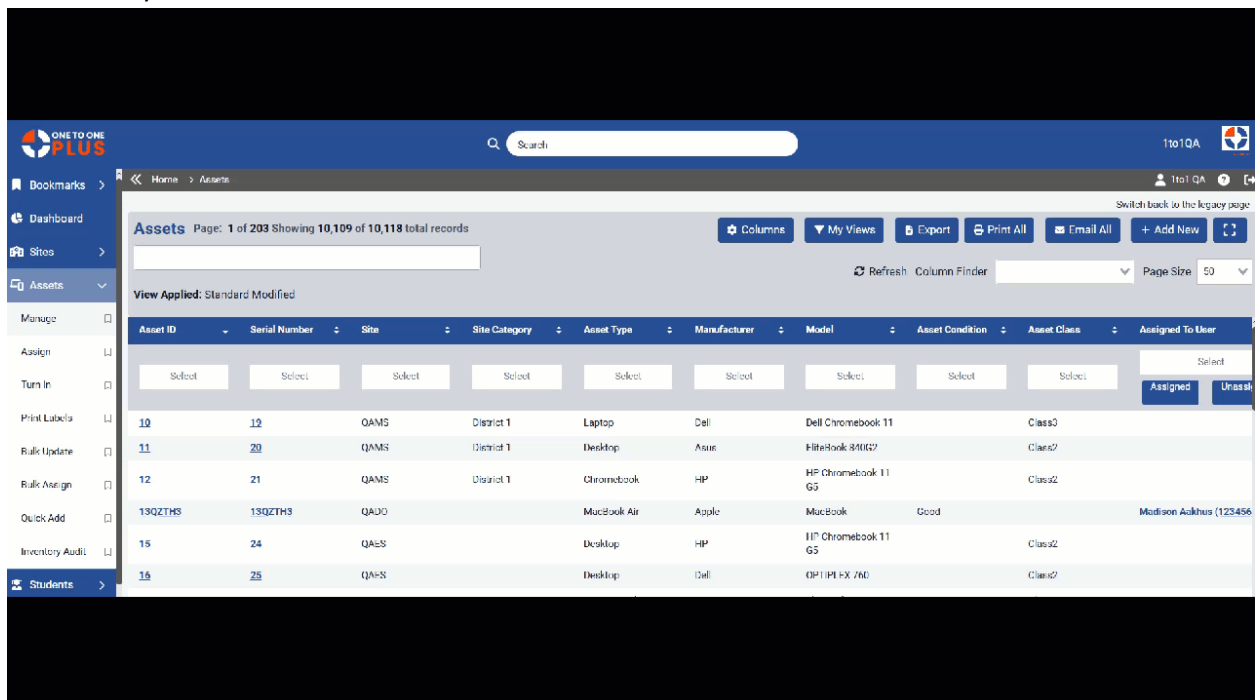


General

- **Manage** – Added an icon that allows all Manage Pages views to be displayed in full-screen mode.

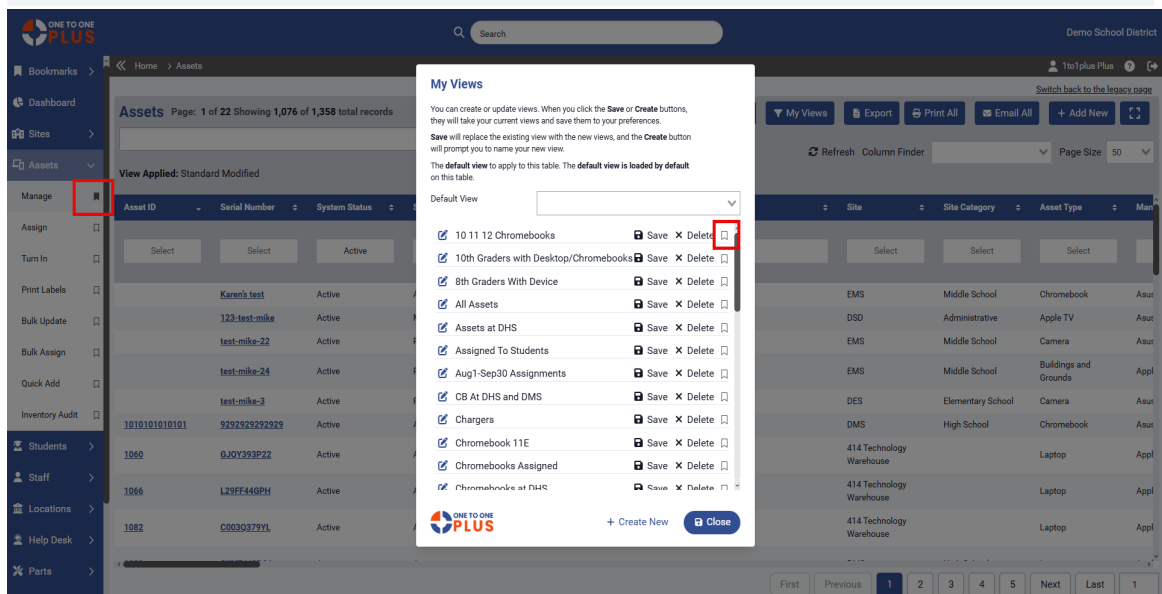


- **Collapse Left Navigation** - This new feature allows you to collapse or expand the menus on the left side of the screen by either selecting the double arrow icon or by pressing the comma (,) shortcut key.



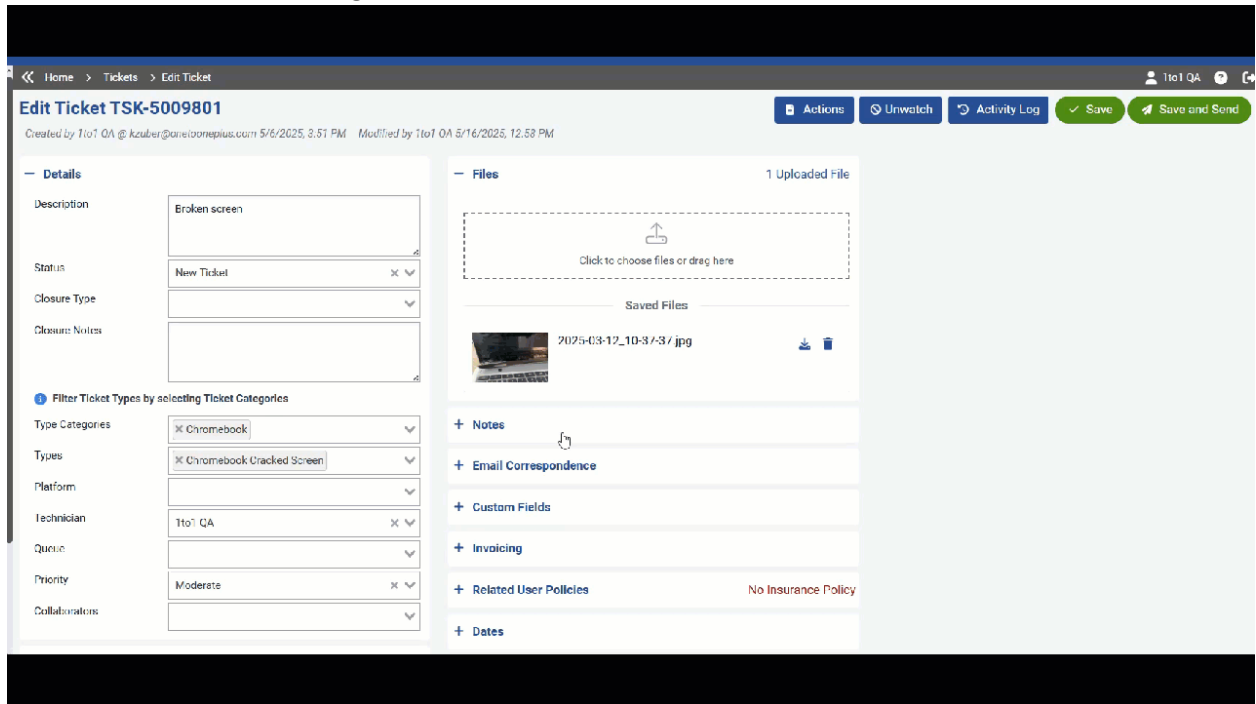
Bookmarks

- This new feature allows you to bookmark your favorite or frequently used screens and views by selecting the bookmark icon from the menu or the My Views screen.



Help Desk

- **Edit Ticket** – Images attached in a ticket as a file will allow you to preview it and zoom in on the image without exiting the ticket. Once you click on the image, you can use the scroll bar to increase or decrease the image size.



- **Edit Ticket** - The Notes template now preserves various text fonts and formatting within the Notes section of the ticket. Additionally, a scroll bar has been added to the right side of the window to accommodate notes that exceed the visible area.

