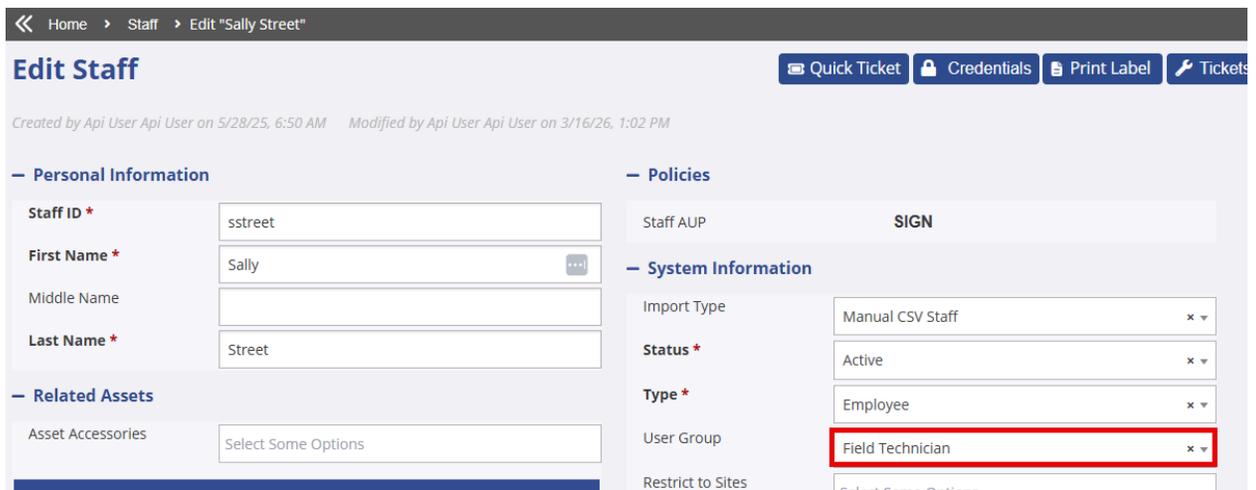


Staff

- **Edit Staff** - A new user group, "Field Technician," has been added to the system and is now available when editing a staff record. This role has the same permissions as "Technician 1," with the additional ability to delete invoices.



Home > Staff > Edit "Sally Street"

Edit Staff

Quick Ticket | Credentials | Print Label | Tickets

Created by Api User Api User on 5/28/25, 6:50 AM Modified by Api User Api User on 3/16/26, 1:02 PM

Personal Information

Staff ID * sstreet

First Name * Sally

Middle Name

Last Name * Street

Related Assets

Asset Accessories Select Some Options

Policies

Staff AUP SIGN

System Information

Import Type Manual CSV Staff

Status * Active

Type * Employee

User Group **Field Technician**

Restrict to Sites Select Some Options

System Settings

- **Settings > System Properties > API Configuration -**

Microsoft is gradually moving away from legacy Basic Authentication for SMTP and transitioning to Modern Authentication (OAuth 2.0).

To stay aligned with these security improvements, we have upgraded the SMTP authentication mechanism within One To One Plus. This enhancement will ensure continued compatibility with Microsoft 365's evolving security requirements.

The upgraded SMTP configuration has been added to configure the Microsoft / API Intune SMTP settings.

The new configuration is located in Settings > System Properties > API Configuration. Please contact support for details to implement this upgrade.

System Properties

- System Settings
General, Printing, etc.
- User Logins
Username, Password, etc.
- User Roles
Administrator, Technician, etc.
- User Groups
Administrators, Technicians, etc.
- Email Groups
Student Changes, Asset Changes, etc.
- School Years
Start Date, End Date, etc.
- SMTP Configurations
Gmail, Office 365, etc.
- API Configuration
Office 365**
- Rules
System events and rules for tasks, email, etc.
- Custom Emails
Customize your emails
- Custom Fields
Create and Manage Custom Fields

Home > System Properties > API Configuration > Edit API Configuration

Edit Microsoft

Name * Microsoft Office 365

Description test Microsoft configuration

Configuration Type * Microsoft

Client ID * [Redacted]

Client Secret * [Redacted]

Tenant GUID * [Redacted]

Save