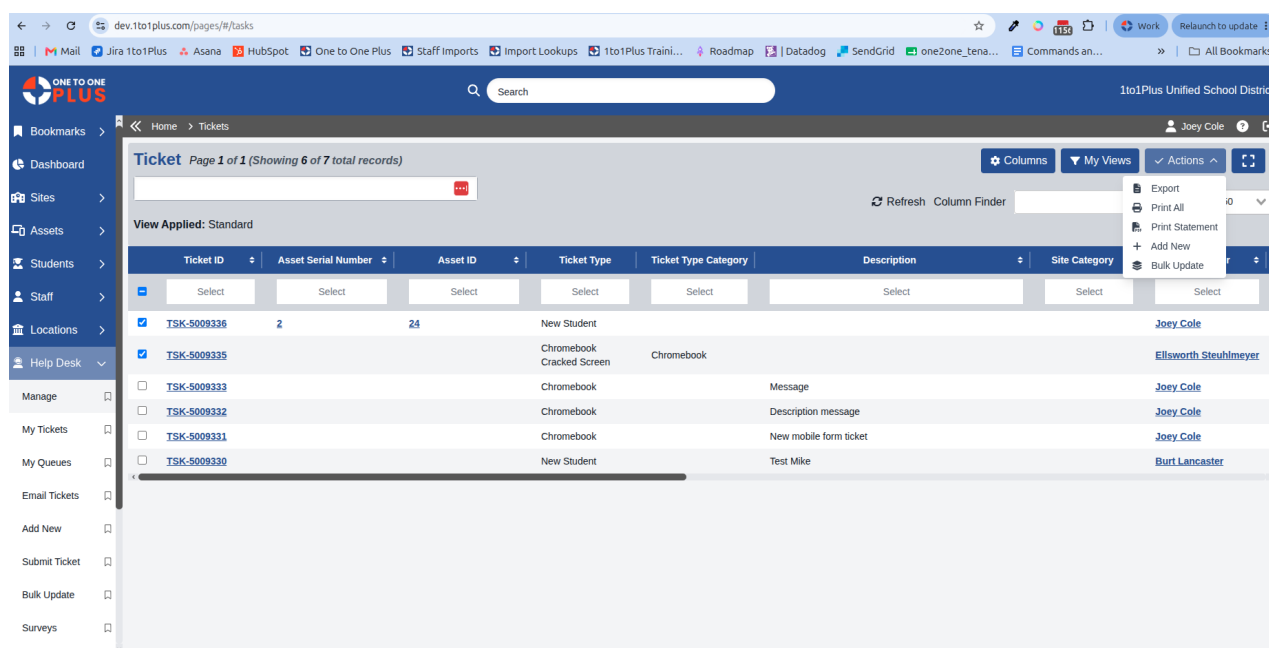


One to One Plus Upcoming Release Highlights

This release introduces powerful productivity enhancements designed to make managing records faster and more efficient throughout 1to1Plus. New bulk update capabilities, enhanced email correspondence, and customizable Manage page layouts help streamline everyday administrative tasks.

Multi-Select Checkboxes & Actions Menu

Users can now select multiple records using the new row selection checkboxes and access bulk actions from the Actions menu. This provides a faster, more consistent way to work with multiple records at once.



The screenshot displays the 1to1Plus Unified School District interface. The top navigation bar includes a search bar and a user profile for Joey Cole. The left sidebar contains a menu with options like Dashboard, Sites, Assets, Students, Staff, Locations, Help Desk, Manage, My Tickets, My Queues, Email Tickets, Add New, Submit Ticket, Bulk Update, and Surveys. The main content area shows a list of tickets under the heading "Ticket Page 1 of 1 (Showing 6 of 7 total records)". The table has columns for Ticket ID, Asset Serial Number, Asset ID, Ticket Type, Ticket Type Category, Description, and Site Category. The first two rows are selected, indicated by checkboxes. The Actions menu is open, showing options like Export, Print All, Print Statement, Add New, and Bulk Update.

Ticket ID	Asset Serial Number	Asset ID	Ticket Type	Ticket Type Category	Description	Site Category
☒ TSK-5009336	2	24	New Student			Joey Cole
☒ TSK-5009335			Chromebook Cracked Screen	Chromebook		Ellsworth Steuhlmeier
☐ TSK-5009333			Chromebook		Message	Joey Cole
☐ TSK-5009332			Chromebook		Description message	Joey Cole
☐ TSK-5009331			Chromebook		New mobile form ticket	Joey Cole
☐ TSK-5009330			New Student		Test Mike	Burt Lancaster

Bulk Update

Bulk Update is now available for Assets, Sites, Students, Staff, and Help Desk Tickets. Select multiple records, choose Actions → Bulk Update, update one or more fields, preview the changes, and then submit the update.

dev.tto1plus.com/pages/#/tasks

ONE TO ONE PLUS

Search

1to1Plus Unified School District

Home > Tickets

Joey Cole

Ticket Page 1 of 1 (Showing 6 of 7 total records)

Columns My Views Actions

Refresh Column Finder Page Size 50

View Applied: Standard

Ticket ID	Asset Serial Number	Asset ID	Ticket Type	Ticket Type Category	Description	Site Category	Related User
☒ TSK-5009336	2	24	New Student				Joey Cole
☒ TSK-5009335			Chromebook Cracked Screen	Chromebook			Ellsworth Steuhlmeier
☐ TSK-5009333			Chromebook		Message		Joey Cole
☐ TSK-5009332			Chromebook		Description message		Joey Cole
☐ TSK-5009331			Chromebook		New mobile form ticket		Joey Cole
☐ TSK-5009330			New Student		Test Mike		Burt Lancaster

Manage My Tickets My Queues Email Tickets Add New Submit Ticket Bulk Update Surveys

Bulk Update Screen

Administrators can update one or more fields across multiple selected records in a single operation.

dev.tto1plus.com/pages/#/tasks?search=&sort=created&direction=desc&page=1&limit=50&columns=field%3Ashort_name%2Csort%3A0%2Cvisible%3Atrue%2Cwidth%3A&columns=field%3A...

ONE TO ONE PLUS

Search

1to1Plus Unified School District

Home > Tickets

Joey Cole

Ticket Page 1 of 1 (Showing 4 of 7 total records)

Columns My Views Actions

Refresh Column Finder Page Size 50

View Applied: Standard

Bulk Update - Preview

Preview of the first 4 of 4 rows that will be imported.

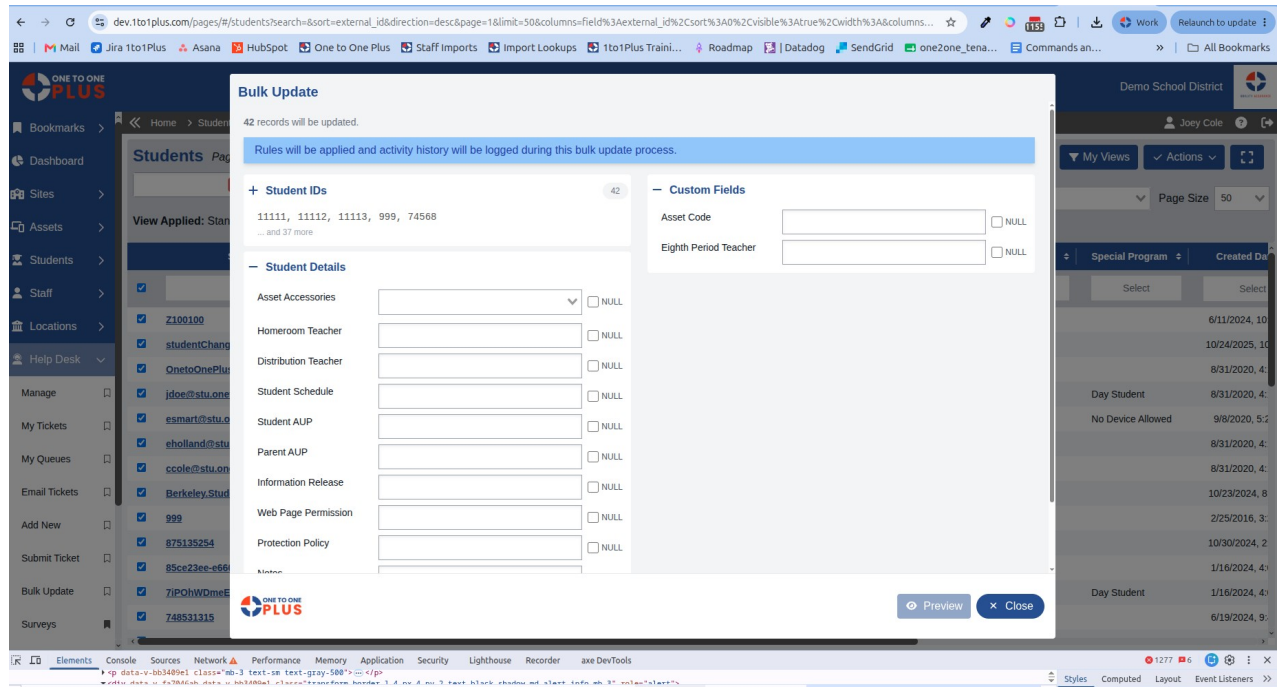
Ticket ID	Description
TSK-5009333	Test
TSK-5009332	Test
TSK-5009331	Test
TSK-5009330	Test

Submit Back Close

Manage My Tickets My Queues Email Tickets Add New Submit Ticket Bulk Update Surveys Knowledge Base Parts

Bulk Update Preview

Before changes are applied, a preview screen displays exactly what will be updated, allowing administrators to verify their changes before submitting.



CSV Bulk Update Import

For large updates, administrators can select multiple records, validate the data, preview the results, and review processing reports after the import completes.

dev.1to1plus.com/pages/#/tasks/bulk-update

ONE TO ONE PLUS

Home > Tickets > Bulk Update

Joey Cole

Bulk Update Tickets

Upload File *

Click to choose files or drag here

bulk-update-Tasks-1782394966842.csv (0.09 KB)

Acceptable File Types: CSV

Upload

Import ID: IMPORT-2165887 Status: 100% Complete

Created: 0 Updated: 2

Unchanged: 0 Invalid Input: 0

Invalid Output: 0 Invalid Records Skipped: 0

Removed: 0 Invalid Removed: 0

Total: 2 Missing Lookups: 0

Import Date: 6/25/2026, 9:17 AM Created by User: Joey Cole

Actions: Download Reports

Ticket ID	Description
TSK-5009333	Test
TSK-5009332	Test
TSK-5009331	Test
TSK-5009330	Test

Bulk Update Across Multiple Modules

The same Bulk Update experience is available in the Assets, Sites, Students, Staff, and Help Desk modules, providing a consistent way to update multiple records throughout 1to1Plus.

dev.1to1plus.com/pages/#/students/search=&sort=external_id&direction=desc&page=1&limit=50&columns=field%3Aexternal_id%2Csort%3A0%2Cvisible%3Atrue%2Cwidth%3A&columns...

ONE TO ONE PLUS

Home > Students

1854px x 854px

Joey Cole

Bulk Update

49 records will be updated.

Rules will be applied and activity history will be logged during this bulk update process.

+ Student IDs 49

View Applied: 1527957, 4339072, 410587, 2923986, 8039707 ... and 44 more

Student ID

Asset Accessories

Homeroom Teacher

Distribution Teacher

Student Schedule

Student AUP

Parent AUP

Information Release

Web Page Permission

Protection Policy

Preview Close

Created Date Modified

4/9/2025, 11:45 AM 6/16/2024

4/9/2025, 11:46 AM 6/16/2024

4/9/2025, 11:45 AM 6/16/2024

4/9/2025, 11:46 AM 6/16/2024

4/9/2025, 11:46 AM 4/9/2025

4/9/2025, 11:45 AM 4/9/2025

4/9/2025, 11:46 AM 4/9/2025

4/9/2025, 11:46 AM 4/9/2025

4/9/2025, 11:45 AM 4/9/2025

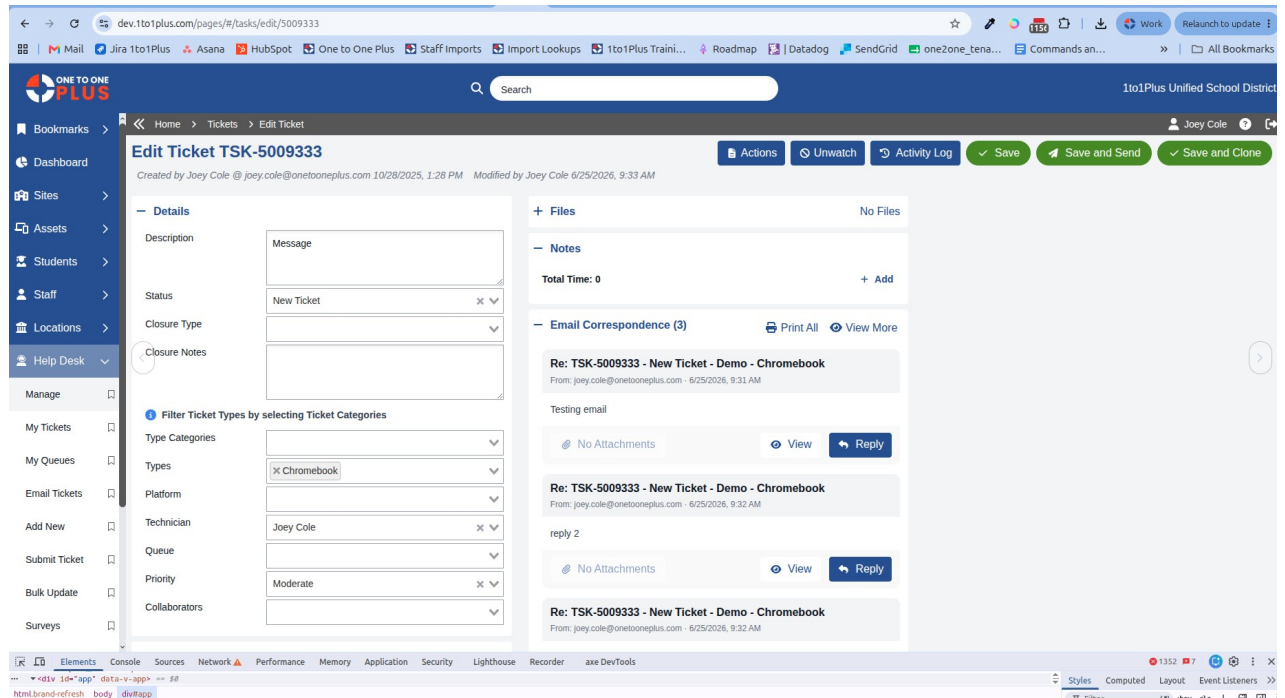
4/9/2025, 11:45 AM 4/9/2025

4/9/2025, 11:45 AM 4/9/2025

4/9/2025, 11:45 AM 4/9/2025

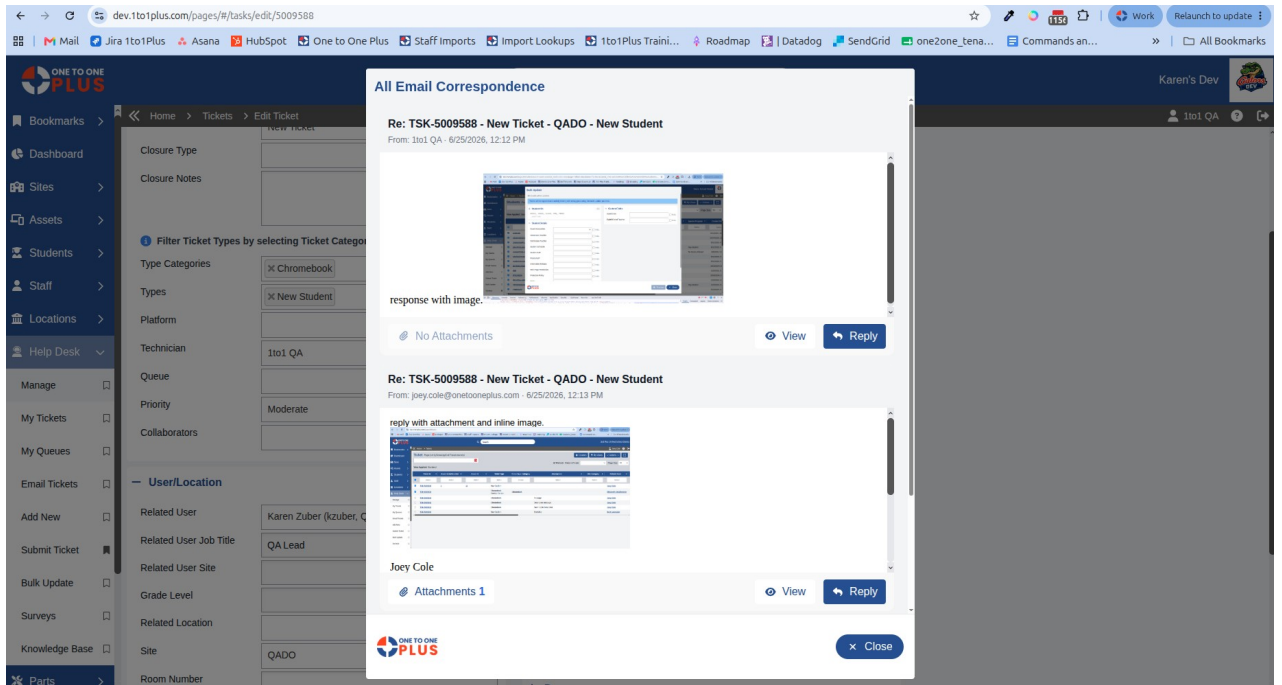
Enhanced Email Correspondence

The Help Desk Email Correspondence section has been redesigned with a cleaner conversation layout, improved organization, and enhanced viewing options.



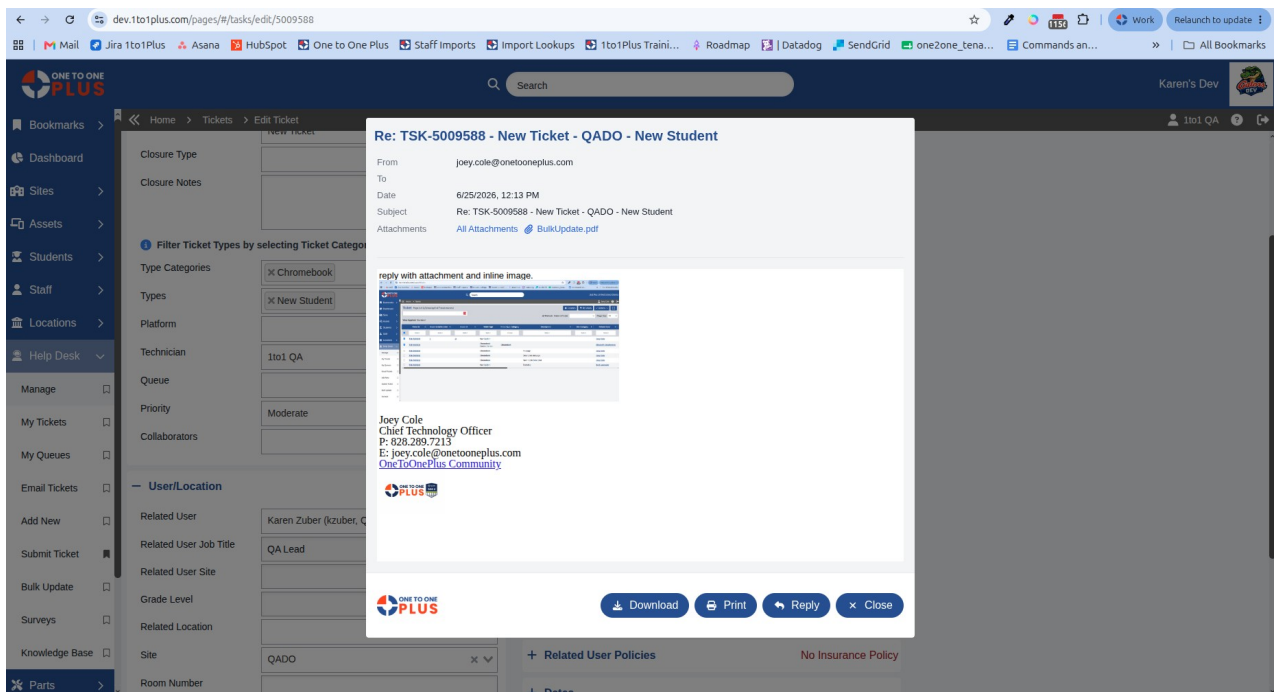
View Complete Conversation

Select View More to display the complete email conversation history in a single thread.



Larger Email Viewer

Select View to open emails in a larger viewing window, making long messages, inline images, and attachments easier to read. Users can also download attachments, print emails, and reply directly from the viewer.



Resizable Manage Page Columns

Manage pages now support resizable columns, allowing users to customize column widths for improved visibility and a more personalized workspace.

ONE TO ONE PLUS

Search

Karen's Dev

Bookmarks

Dashboard

Sites

Assets

Students

Staff

Locations

Help Desk

Manage

My Tickets

My Queues

Email Tickets

Add New

Submit Ticket

Bulk Update

Surveys

Knowledge Base

Parts

Home > Tickets

Ticket Page 1 of 2 (Showing 95 of 311 total records)

Columns My Views Actions

Refresh Column Finder Page Size 50

View Applied: Standard Modified

Ticket ID	Asset Serial Number	Asset ID	Ticket Type	Ticket Type Categ...	Description
Select	Select	Select	Select	Select	Select
☐ TSK-5009588			New Student	Chromebook	Test attachments in prod
☐ TSK-5009589			New Student	Chromebook	Test attachments in prod
☐ TSK-5009587			New Student	Chromebook	New email to ticket
☐ TSK-5009585			New Student	Chromebook	
☐ TSK-5009584					
☐ TSK-5009583			New Student	Chromebook	
☐ TSK-5009582	GG7YFJGYJFBJ	021447			
☐ TSK-5009581	Zuber100100	AST-2			
☐ TSK-5009580	Zuber100100	AST-2			
☐ TSK-5009579	Zuber100100	AST-2			
☐ TSK-5009578	Zuber100100	AST-2			
☐ TSK-5009577	Zuber100100	AST-2			
☐ TSK-5009576	Zuber100100	AST-2			
☐ TSK-5009575	Zuber100100	AST-2	Chromebook Missing Keys and	Chromebook	

First Previous 1 2 Next Last 1